

Detailed Instructions

Frequently Asked Questions

Disclaimers

How to Bid

In a **sealed bid auction**, bids can be submitted at any time up until the close of the auction, at which time all bids are opened and the highest bid wins the item. Normally, in this type of auction ***the bid you place is the price you pay*** if you are the winner; for this reason it is important that you bid no more than you are willing to pay for an item. We will reduce a winning bid when it is markedly higher than the competing bids, and many times our bidders win an item for less than what they bid. I use the following bid increments to determine the final sale price:

| BID | INCREMENT |
|---------------|------------------|
| \$1-\$99 | \$10 |
| \$100-\$499 | \$25 |
| \$500-\$999 | \$50 |
| \$1000-\$1999 | \$100 |
| \$2000-\$2999 | \$200 |
| \$3000-\$3999 | \$300 |
| \$4000-\$4999 | \$400 |

A **minimum bid** price is shown with each listing. **You must bid at least the minimum.**

In the event of **tie bids**, the **first bid entered** is the winning bid. Bids are entered in the order of their receipt; bidding early increases your likelihood of winning in the event of tie bids. To avoid ties do not bid in even dollars (i.e., bid \$101); bid in whole dollars only.

Please submit your bids on a **bid sheet**, which can be found on the main page. You may submit additional pages as necessary, and **may submit revised bid sheets** at any time up until the close of the auction. Enter the item number for each item you bid on, a brief description, and the amount of your bid for that item in the "Bid Amount" column. List your bids in order of priority (first to last) if you have a spending limit. Use the "Notes" column to provide any additional information – such as, "I only want this item if I don't get item ___".

If you only want to spend a certain amount, enter the maximum amount you wish to spend on the bid sheet in the space provided at the top – *please note that the 10%*

premium will be added on to this amount. Bid on everything you are interested in and list each item **in the order of your preference**. We will work down through your list until your accumulated winning bids reach the amount you want to spend. The more clocks you bid on, the more likely you are to win - and if you enter a spending limit, you don't have to worry about overspending.

Be sure your name, address, preferred phone number and your email address are included on the bid form. We no longer accept faxes. If you do not use email leave that space blank.

Send your bid sheet by email or US mail. *We cannot accept telephone bids.* Note that all bids **MUST BE RECEIVED** by midnight on the closing date; allow five business days for US mail.

Why can't I see what the other bids are? – This is a blind auction, where all the bids are entered at the close of the auction. No one knows what others are bidding, you simply have to bid the most that you are willing to pay for an item and hope for the best. Think of it as the last 5 seconds of an eBay auction: If you really want the item, bid your max; if you only want the item if you can get it at a 'good' price, bid that price and hope no one else really wants it.

Terms and conditions

Interruptions to the Auction – If in our opinion this auction cannot be satisfactorily concluded on the scheduled ending date due to acts of God, war, government regulation, terrorism, disaster, strikes, civil disorder, curtailment of transportation facilities or any other emergency of a comparable nature beyond our control, we reserve the right to end, reschedule, or extend the auction.

Deadline for Receipt of Bids – The deadline for receipt of bids is midnight on the closing date of the auction. It is best if you email the bid form to us (AnAmClocks@gmail.com); we do not accept phone bids or faxes.

Notification of Winners – At the close of the auction all bids will be tabulated and all winners notified. Those providing us with an email address will be notified within 2 days, all others by phone. *Be sure we have your email address or phone number.*

10% Buyers Premium – A 10% buyer's premium is added to all winning bids; thus, if you win a clock with a bid of \$100, your invoice will total \$110, unless you are a Kentucky resident, in which case an additional 6% sales tax will be added. If you have a Kentucky Tax Exempt Number and are purchasing the item for resale you will be exempt from the tax.

Payment – Items won must be paid for within 15 business days after notification, unless other arrangements are made. **We prefer payment by personal check** by mail. Payment by credit card can be made through PayPal (a PayPal account is not needed); we will provide a PayPal link on your email invoice, and can also provide an itemized PayPal invoice if requested. *We must add a **3% convenience fee** for use of PayPal (4% international).*

Need more time to pay? We can **extend credit at no additional charge** with 25% down at the time of purchase and three or more balanced payments over 6 months. Additional options are available for larger purchases. Please contact us before you bid if you wish to set up an extended payment plan.

Warranties and Guarantees – Information in the written descriptions concerning condition, age, authenticity, period, source, or origin is **warranted for a period of 30 days** from receipt of the item. After 30 days all sales are final. Warranty extends only to the original buyer. We make every effort to accurately describe each clock, its condition (including damage and defects), authenticity, and any flaws or shortcomings. Routine nicks, scratches, fading, normal wear, replaced hands, weights, pendulum bobs, etc. may not be noted in our descriptions. *Moreover, we do not guarantee* that we will identify replaced case parts, repairs to movements, dials, or other accessories. Please review the clock photo(s) thoroughly before bidding; **issues readily apparent from the photo(s) will not be considered for redress.** In the rare instance where hidden damage, restoration, or replaced parts are discovered that may *significantly* affect the item's value, we must be notified within 30 days of your receipt of the merchandise.

If our description of an item is at fault, we will gladly refund your purchase price, premium, and shipping charges. If you are simply unhappy with your purchase, we will refund your purchase price and premium upon return of the item.

Frequently asked questions

Can I see additional pictures or get additional information? – We provide high resolution photos that can be opened and enlarged in a second window by clicking or tapping the images. If there are specific aspects you would like to see please contact us and we will arrange to send or post additional photos, or answer your questions.

Can I return my clock if I don't like it? – Absolutely! Save your packing and box, you have 30 days from receipt to return it if you are unhappy. If the clock is not as we described it, or we missed something important and that is not evident from the pictures, we will refund your shipping costs (both ways) as well. Find another auction company that does that!

Does it Run? – We strive to test every clock before listing it in our auction, *something no other auction house does*. However, we make no guarantee that it will run for the expected period (30 hr, 8 days), or that it will keep time accurately. Buyers should recognize that many clocks will need adjustment after shipping. If you are unwilling to accept a clock that may require servicing please refrain from bidding.

Clock Keys – Many clocks will have keys. If a key is with the clock when we acquire it, it will be with the clock when you receive the clock. Keys are available from all supply houses, and if you are desperate, we have extras if one is not included and you need one.

Minimum Bids and Estimates of Selling Prices – Each clock or item will have a minimum bid based on the price we paid for the clock or the price we guaranteed to the consignor. No bids below this price will be accepted. ***Offers less than the minimum bid on unsold clocks are considered after the auction closes.*** An anticipated selling price-range is also provided for each clock, based on the actual prices we have realized in our past sales, as well as other auctions that we regularly monitor.

Shipping – We ship a limited number of clocks and smaller items ourselves, but most clocks are transferred to local reputable shippers who have considerable experience in shipping antique clocks. As always, you can pick up your clock(s) in Lexington at your convenience; just let us know when you would like to come by. If you choose to ship your clock(s) we will bring them to the shipper and they will contact you regarding the shipping arrangements, including payment; you will have the option of choosing your shipping method, including USPS, UPS, and FedEx, both standard and expedited shipping. Shipping overseas is not a problem. **Our shippers will automatically insure your clock for the purchase value;** we will not accept clocks returned for damage incurred during shipping.

Posting of Prices Realized – Prices realized will be posted on the website as soon as possible following the auction. *Items that do not sell at auction will be available for purchase at the minimum bid price plus 10% on a first-come first-served basis. For after-auction purchases we accept phone calls and email.*

Thanks for shopping with Antique American Clocks!

AntiqueAmericanClocks.com